



**Town and Country  
Pediatrics and Family Medicine, PC**  
**www.doctorsct.net**

The Healow portal provides HIPPA compliant, secure communication between you and your health care Provider! To prevent miscommunication and to make communication smoother, office policy is that the front desk is no longer forwarding messages to the Providers. Please send all messages through the Healow portal by typing **Doctorsct.net** into your address bar. Providers are no longer responding to phone messages. The providers will respond as soon as possible to portal messages.

Thank You.

Please follow the steps below to access your patient portal:

- 1) In your address bar type **Doctorsct.net**.
- 2) Once you're on the Website ( Town and Country Pediatrics and Family Medicine, PC) click on the Patient Portal (light blue) tab located on the top right hand side.
- 3) Please log into the portal by using the Mobile Phone option.
- 4) Once you're logged in, you can send the doctor a message by hovering over the messages tab located on the left hand side and clicking on "ask doctor".
- 5) Select the doctor of your choice, type in your message and press submit.